



# **TERMS & CONDITIONS**

## **WARRANTY**

Caster Concepts, Inc. warrants its products to be free from defects in material or workmanship for the period of one year after the date of shipment from our factory. Warranty does not apply in cases of overloading, misapplication, abuse, normal wear and tear, damage in transit or in applications and operating conditions which we were not made aware of in advance. Caster Concept's liability shall be limited to the replacement cost of the caster or wheel. Caster Concepts will not assume liability for incidental damage from use of its products. This warranty is void if our products are modified by others. No other warranty expressed or implied is made.

## **RETURNS AND ADJUSTMENTS**

All returned goods must be authorized in writing in advance of shipment. Goods are to be returned freight prepaid. All goods must be in new and unused condition, and be standard stocking items. A handling charge will be assessed depending on the cost of reconditioning and restocking the product.

Any claims for correction of product or adjustments must be filed with in five days of receipt of order. Custom built or modified products are not subject to return.

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Special or custom manufactured products are not subject to cancellation or return once the work has been started on the order. Our terms are net 30 days to customers with approved credit. Freight is shipped F.O.B. shipping point.

## **PRODUCT CHANGES**

As Caster Concepts is constantly improving its products and methods of manufacturing, we reserve the right to modify and/or change our specifications of the products in this catalog without notice. However, we will attempt to keep our active distributors aware of any changes.